

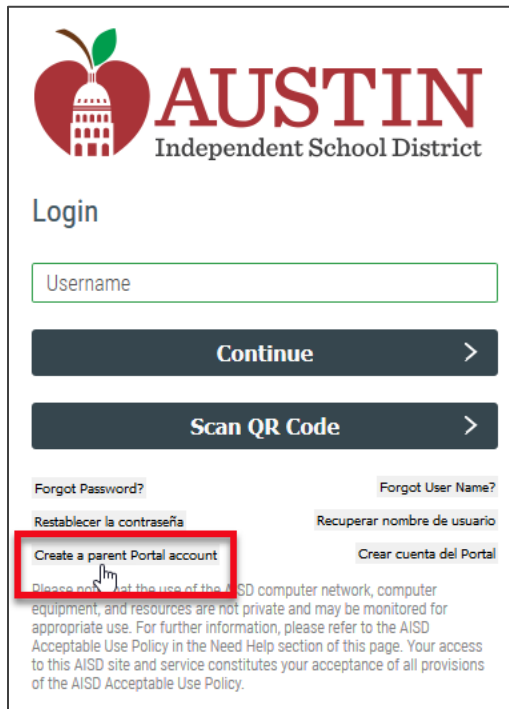
## Create a Parent Portal Account

Parents/Guardians can create an AISD Parent Portal Account to access their student’s educational information.

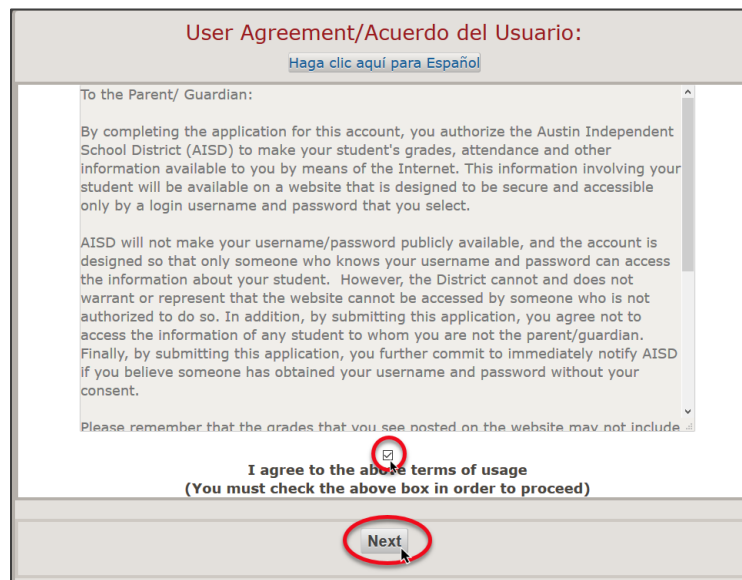
1. Open an internet browser. Google Chrome is the recommended browser.
2. Type **portal.austinisd.org** in the URL (web address).



3. Click on ‘Create a parent Portal account’



4. Read the User Agreement. Check the ‘I agree to the above terms of usage’ box and click **Next**.

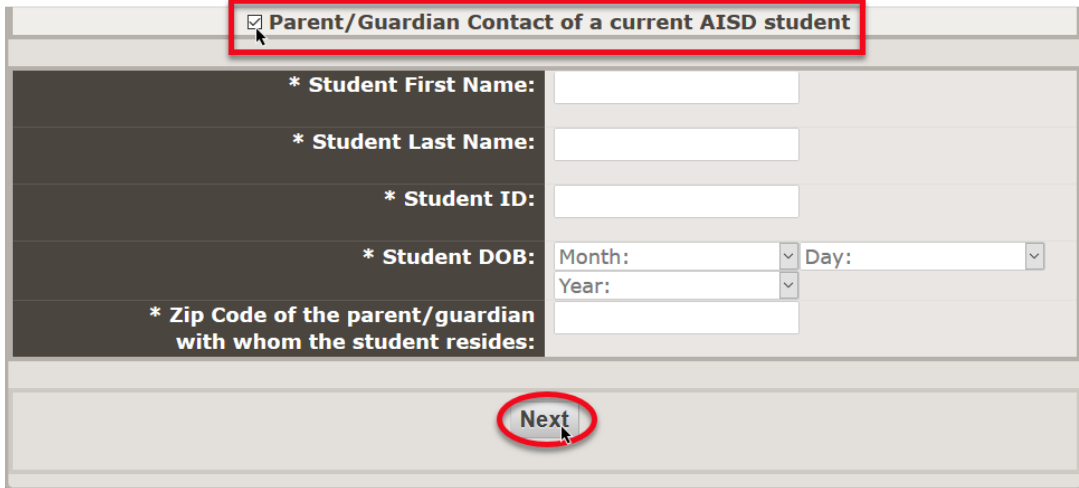


Fill in the required information. Required information displays with an asterisk. \*

**Parent/Guardian of a student currently (or previously) enrolled in AISD**

*Families new to AISD should NOT check this box and instead skip to Step 5.*

- A. Click the box next to **Parent/Guardian Contact of a current AISD student**
- B. Enter the **Student Information** and click the **Next** button.



**Parent/Guardian Contact of a current AISD student**

\* **Student First Name:**

\* **Student Last Name:**

\* **Student ID:**

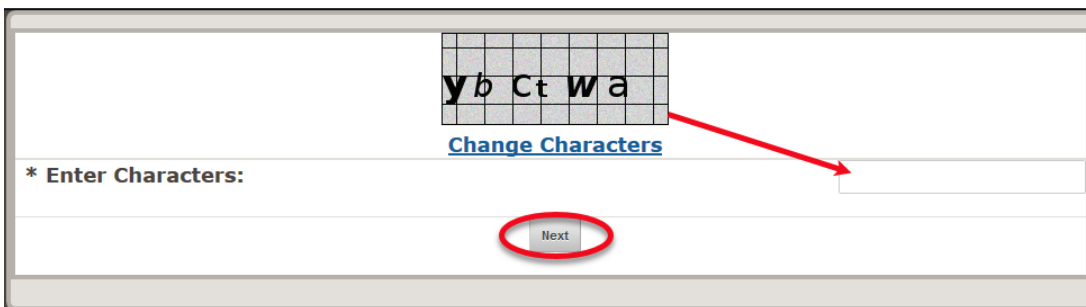
\* **Student DOB:** Month:  Day:   
Year:

\* **Zip Code of the parent/guardian with whom the student resides:**

**Next**

- C. Follow steps 5 – 11 below.

- 5. For security purposes, **enter the characters** into the appropriate field and click **Next**.



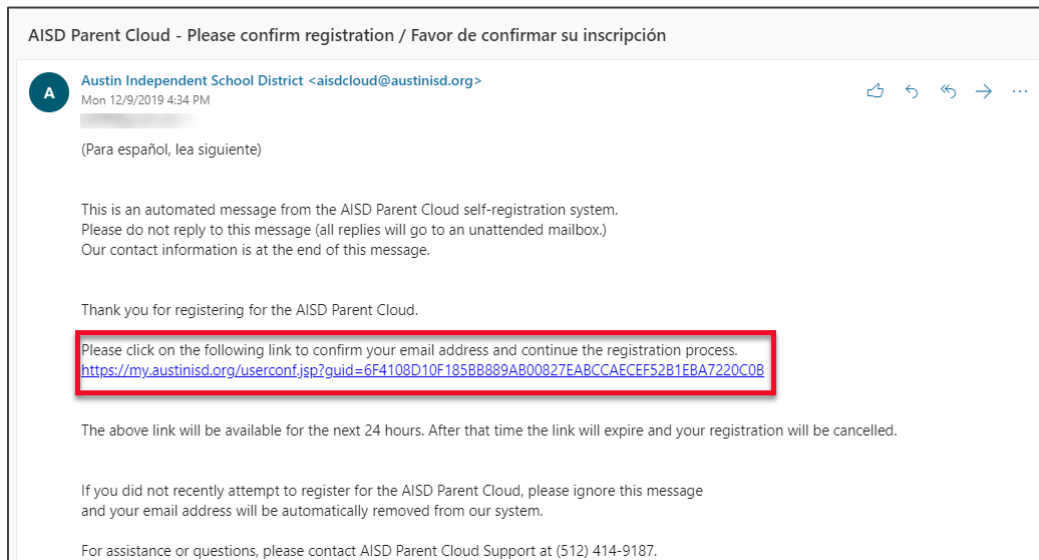
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[Change Characters](#)

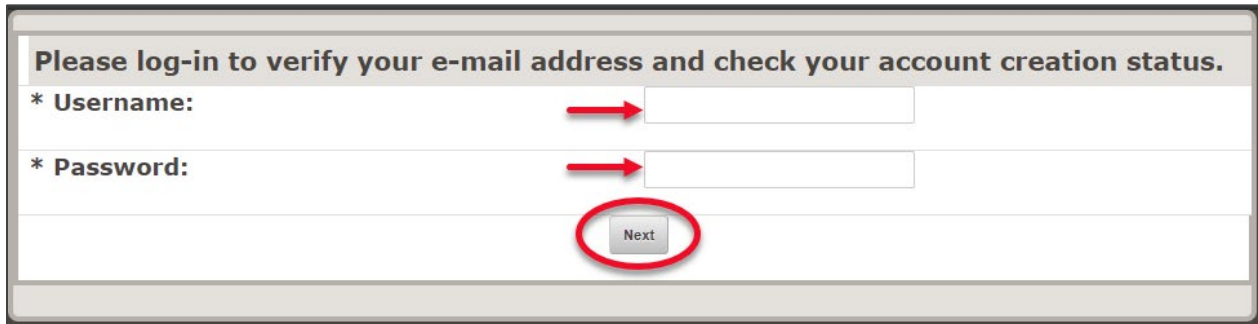
\* **Enter Characters:**

**Next**

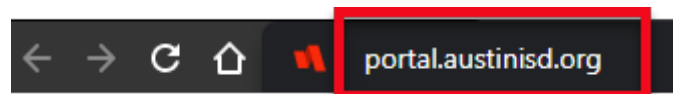
- 6. An **email** will be sent to the email address you provided. **Click the link** in the email to verify your email address and activate your Parent Cloud account.



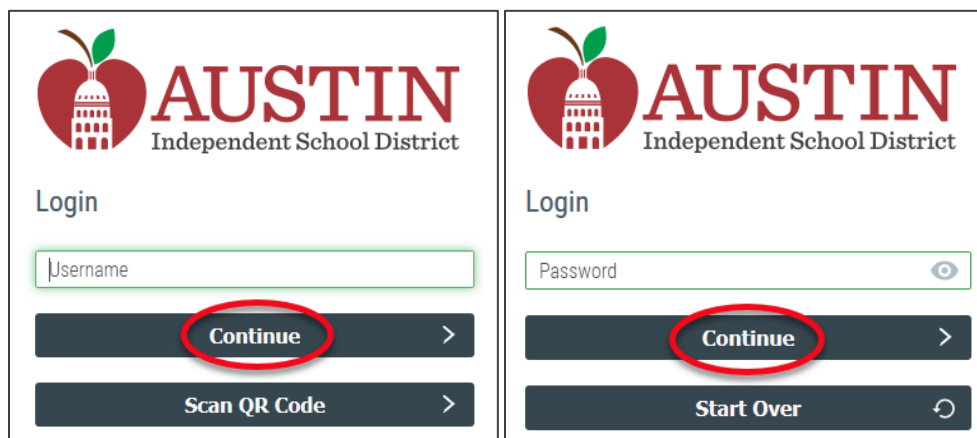
7. Login with the **Username** and **Password** you entered on the Parent Portal registration form. Click **Next**.



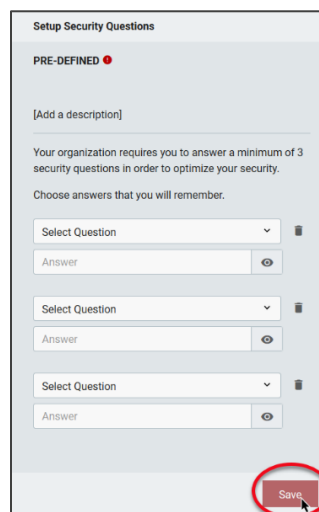
8. Wait a few minutes while your account is created. Type **portal.austinisd.org** in a Google Chrome browser URL (web address).



9. Enter your **Username** and click **Continue** then enter your **Password** and click **Continue**.



10. You will be prompted to **Setup Security Questions**. Select the questions, enter your answers and click the **Save** button.



*If you are a parent/guardian but are unable to see your student's information in the AISD Parent Portal, please contact the campus or call AISD Family Support at 512-414-9187.*